



Annual Accounts



2020

INFORMATION FOR THE SHAREHOLDERS

2021 ANNUAL GENERAL MEETING FOR SOFTRONIC AB (PUBL), CIN 556249-0192

Postal voting will be used for the Annual General Meeting on 6 May 2021 pursuant to the new Exemptions Act for General Meetings.

Specific notice will be given no earlier than six weeks and no later than four weeks prior to the meeting. In order to participate in the postal voting for the Annual General Meeting, the shareholder must a) be registered in the shareholders' register held by Euroclear Sweden AB by 28 April 2021 at the latest, and b) the vote must have been received by the company at the following address Softronic AB (publ) Hammarby Kaj 10A, SE-120 32 Stockholm, Sweden, by 29 April 2021 at the latest. Any shareholders who have registered their shares through the bank's notary department or other nominee must temporarily register these shares with Euroclear Sweden AB in their own name well before 28 April 2021, in order to be permitted to participate in postal voting.

PROPOSED APPROPRIATION OF PROFITS

A dividend of SEK 1.25 per share and an additional SEK 1.75 per share have been proposed; this makes a total of SEK 3 per share. Should the meeting adopt the proposal for the dividends, the preliminary record date is 10 May 2021, with estimated disbursement on 14 May.

REPORTS AND FINANCIAL INFORMATION 2021

Interim Report (January–March), 22 April

Interim Report (April–June), 16 July

Interim Report (July–September), 20 October

ORDER INFORMATION

Reports and financial information are published on Softronic's website, www.softronic.se, where you can also download the annual report as a PDF.

CONTENTS

DIRECTORS' REPORT	1
PROFIT AND LOSS STATEMENT	3
CONSOLIDATED BALANCE SHEET	4
PARENT COMPANY BALANCE SHEET	5
EQUITY	6
CASH FLOW STATEMENT	7
ACCOUNTING AND VALUATION POLICIES	8
NOTES	10
AUDITOR'S REPORT	21
CORPORATE GOVERNANCE REPORT	24
AUDITOR'S STATEMENT	25

2020 Directors' Report

The Board of Directors and the Chief Executive Officer of Softronic AB (publ), CIN 556249-0192, hereby submit the annual accounts for the 2020 financial year.

Significant events and activities

Softronic is the parent company of a Group that has 10 Swedish subsidiaries, most of which are sub-consultants of Softronic AB (the Group structure appears in Note 9), working with IT and management. The Group's services cover everything from advice and new development to administration and operation. Its customers are primarily medium and large Swedish companies and organisations.

The following events have occurred in the past year:

- Softronic entrusted to deliver SIAM services to FASAB6F
- Softronic developed RPA robots for IF Metall's unemployment insurance fund
- Softronic signed a framework agreement with the Public Health Agency of Sweden
- Softronic received a quality certificate from the Swedish Quality Base
- Softronic signed a framework agreement with the Swedish Association of Local Authorities and Regions (SALAR)
- The digital employee Kommun-Kim was launched in five West Sweden municipalities
- Softronic signed a cooperation agreement with AB Sjömat for the delivery of business systems and accompanying IT solutions
- Softronic signed an agreement with Saltå Kvarn for the implementation of a business system
- The Swedish Tax Agency has renewed its trust in Softronic for its TAIS development project for temporary employment in Sweden.
- Softronic signed a framework agreement with the Swedish National Board of Institutional Care (SIS)

Personnel and external factors

The Group had on average 424 (443) employees in 2020. Employee turnover and salary development in the industry are high, but there has been somewhat of a slow-down. With skilled, competitive personnel as the Group's most important resource, the goal is to increase the number of employees and to continuously develop skills, for example, through the training investment initiative Gate 1.

Environmental work and R&D

Softronic works continually with both external and internal environmental issues. The company does not conduct business activities that require a licence. Softronic works continuously with the development of methods and products. Softronic works to reduce the impact on the environment by streamlining within IT and through IT, by supplying IT technology with a good environmental performance, and by offering a high proportion of cloud services (SaaS) and other solutions for greener IT. Softronic's environmental certification covers the entire Group and all of its offices. This certificate is proof that Softronic's environmental management system and environmental work meet the requirements in the standard ISO 14001:2015.

Sustainability reporting

Softronic's 2020 Sustainability Report is available as a separate document on the website.

Future development

Softronic operates in one area, IT and Digitalisation, which creates real operational benefits. This area has enjoyed strong growth over many years. Although we saw certain sectors being hit hard by the effects of the pandemic in 2020, the need for digitalisation was actually greater than before in many other parts of society. A lot of hope currently rests in mass vaccinations allowing us to gradually get back to a more normal way of life. However, considering the rapid changes and sudden events over the past 15 months, it is a good idea to be prepared for new surprises around the corner. Softronic's assessment is that we are in a strong position and well-prepared to manage any changes in the world around us. However, it is Softronic's policy not to make any predictions.

Risks and uncertainties

The risks and uncertainties that the Parent Company and the Group may face are primarily related to changes in employee capacity utilisation, average invoicing, employee turnover and salary costs, all of which have a decisive impact on profitability. For financial risks, see Note 15. There are also uncertainties related to assessments of the economy, changes to the market and competition. For a description of internal control and other corporate governance, see the Corporate Governance Report on page 24. Added to this are the risks caused by the ongoing pandemic.

Debt/equity

The Group had no interest-bearing liabilities as of 31 December 2020, and with very good liquidity and good cash flow there is little risk of any loans being required. The Group has established a goal to only raise loans if required when making acquisitions. The Group's financial risks are very low. The Group has no material currency exchange exposure or high-risk financial instruments.

Sales and profit/loss

Group operations are wide-ranging and are reported as one business segment; see Note 16.

Turnover for the Group in 2020 amounted to MSEK 728 (MSEK 720), the majority of which took place in Sweden. Net turnover per employee amounts to MSEK 1.7 (MSEK 1.6). Sales of consultancy services and agreements amount to 83 % (82 %) of net sales. Other sales, 17 % (18 %), consists of licences and goods, plus goods and services invoiced to third parties. The Group's expenses before depreciation and amortisation amounted to MSEK 618 (MSEK 623). Personnel costs amounted to MSEK 361 (MSEK 380). Operating profit/loss before depreciation and amortisation, EBITDA, for 2020 amounted to MSEK 110.7 (MSEK 97.0).

	2020	2019	2018	2017	2016
Income, MSEK	728.5	720.0	737.2	657.0	614.7
EBITDA, MSEK	110.7	97.0	75.0	75.5	50.0
Profit/loss before tax, MSEK	85.8	72.1	68.3	67.0	42.2
Profit margin, %	11.8	10.0	9.3	10.2	6.9
Balance sheet total, MSEK	516	454	412	387	358
Equity, MSEK	341	274	271	258	233
Liquidity	2.2	1.9	2.1	2.1	1.9
Equity/assets ratio, %	66	60	66	67	65
Avg. no. of employees	424	443	452	441	458

Parent Company

The Parent Company's sales (through subsidiaries as sub-consultants) amounted to MSEK 729 (MSEK 720), and the operating profit for the year amounted to MSEK 18 (MSEK 11). Total cash flow in the Parent Company amounted to MSEK 83 (MSEK 4). Softronic AB is listed on NASDAQ OMX Stockholm.

Financial position and investments

No dividend was given in 2020 as Softronic's Board of Directors decided to withdraw to its proposal for the dividend that had previously been announced as a result of the potential effects of the ongoing pandemic.

The Group's cash and cash equivalents amounted to MSEK 200 (MSEK 117).

The total liquidity as of 31 December 2020, including unutilised credit lines, amounted to MSEK 223 (MSEK 140).

Total cash flow in the Group in 2020 amounted to MSEK 83 (MSEK 4). Cash flow from operating activities amounted to MSEK 103 (MSEK 76). Investment activities provided a cash flow of MSEK -1 (MSEK -1). Cash flow from financing activities amounted to MSEK -20 (MSEK -71). Asset items goodwill, other intangible assets and deferred tax asset/liability amount to MSEK 109 (MSEK 110). This corresponds to 32 % (40%) of equity.

The work of the Board of Directors

At the Annual General Meeting in May 2020, five Board members were re-elected. The Board of Directors also includes two employee representatives nominated by the members of the trade union club. The work of the Board of Directors also requires the involvement of the CEO, COO and the CFO and, in certain cases, Business Area Managers. Eight Board meetings were held in 2020 and all members except one participated in all of the meetings. Over the year, the Board has discussed strategic issues with regard to the organisation and business acquisitions. The rules of procedure for the Board, together with instructions for the division of work between the Board and the Chief Executive Officer, are established in advance by the Board for one year at a time, starting and ending with the Annual General Meeting. The company has a Nomination Committee that consists of four people. The Nomination Committee should serve as a channel through which individual shareholders can communicate their proposals for the composition of the Board and ensure that these proposals are taken into consideration well in advance of the Annual General Meeting.

Remuneration to senior executives

The Remuneration Committee draws up "The Board of Directors' proposal for remuneration principles for senior executives" and the application of these principles. This proposal is discussed by the Board of Directors before being presented to the Annual General Meeting for a resolution to be passed. Following the Annual General Meeting's resolution, the Board of Directors makes a decision on the remuneration for the CEO. Based on a proposal from the CEO, the Remuneration Committee makes a decision on the remuneration for other members of the Group management team. The Board is informed of the Remuneration Committee's decision. In terms of the Group management team, competitive salaries and other employment terms and conditions are applied.

The Board proposes that the AGM on 6 May 2021 pass a resolution on guidelines for remuneration and other employment terms and conditions for senior executives, which will be valid until 2025 unless they need to be revised before then. These guidelines cover the CEO and others in the company management team. The guidelines must contribute to the company's business strategy, long-term interests and sustainability as described on the website www.softronic.se.

The Remuneration Committee comprises two external members whose main tasks are to prepare the Board's decisions on issues relating to remuneration policies, remuneration and other employment terms and conditions for company management. The Remuneration Committee must monitor and evaluate programmes for variable remuneration for company management that are ongoing or that have been completed during the year. They must also monitor and evaluate the application of the remuneration guidelines for the company management team.

By law, the general meeting must pass a resolution on these guidelines, as well as the relevant remuneration structures and remuneration levels at the company. The Board must prepare proposals for new guidelines at least every four years and these must be passed by a resolution at the Annual General Meeting. The CEO and other people in the company management team, where appropriate, do not attend the discussions and decision-making of the Board on issues relating to remuneration.

The guidelines for remuneration to senior executives state that all remuneration (basic salary, variable salary, pension and other benefits) must be competitive and allow qualified senior executives to be recruited and retained. No additional benefits are offered and no senior executives have stock options or convertible bonds from the company. The Board has the right to deviate from the guidelines in individual cases if special grounds exist. Variable pay is primarily related to quantitative targets. The Chief Executive Officer's pension is a defined contribution plan. The general ITP pension plan or individual solutions at equivalent levels apply to other personnel. The notice period for the CEO is six months if he/she resigns; and 12 months if it is the company's decision. The notice period for the other members is three to 12 months. The company's elected Board members should be able to be remunerated on market terms for services within their respective areas of expertise not covered under Board work.

Pay and employment terms and conditions for the company's employees have been taken into consideration when preparing these remuneration guidelines. The information about the employees' total remuneration, the components in this remuneration, and the increase and rate of increase of the remuneration over time have been included in the decision-making data of the Remuneration Committee and the Board when evaluating the reasonableness of the guidelines and the restrictions that follow as a result. The remuneration report that is produced about paid and outstanding

remuneration that is covered by these guidelines will contain information about the development of the gap between the remuneration of the company management team and the remuneration of the other employees.

The guidelines described above may be rejected by the Board if there are special reasons to do so in an individual case, and a deviation is required to meet the long-term interests and sustainability of the company or to ensure the company's financial viability.

The proposal reflects to all intents and purposes the guidelines that were approved at the AGM in 2020.

Largest owners

The three largest owners in terms of percentage of votes and capital are Anders Eriksson & family & companies (33.8% of the votes and 21.3% of the capital), AB Traction (20.4 % of the votes and 22.0 % of the capital) and Stig Martín & companies (14.8% of the votes and 8.1% of the capital). A list of the ten largest owners is available in the Corporate Governance Report.

Authorisation from Annual General Meeting

The 2020 Annual General Meeting renewed the Board's authorisation to decide on the acquisition of up to 10% of the company's shares, plus its authorisation to decide on the issue of new shares equivalent to 10% of the share capital.

Pre-emption right for A shares

In accordance with the Articles of Association, any A shares transferred to an individual who was not previously an A shareholder in the company will promptly be offered to owners of Class A shares for redemption via written notice to the company's Board. Acquisition of the shares must be verified and details must also be provided about the purchase price when ownership has been transferred through purchase. Further information on the pre-emption clause is available in the Articles of Association, which are published on the company website. Other than what is set out in the Articles of Association, the company knows of no agreements or contracts between shareholders that could result in any limitations on transferring shares. In Softronic's Articles of Association, there is no limit to how many votes each shareholder may cast.

Nomination Committee

Petter Stillström, Traction, Chairman of the Board, Chairman of the Nomination Committee Andreas Eriksson, represents Anders Eriksson and related parties Joachim Spetz, Swedbank Robur Fonder AB Stig Martín, Board member, own holdings

Remuneration Committee

Petter Stillström, Chairman, Victoria Bohlin, Board Member

Proposed appropriation of profits, Note 23

The following amounts are at the disposal of the Annual General Meeting (SEK):

Profit carried forward	115,356,202
Share premium reserve	27,429,316
Profit/loss for the year	21,365,014
	164,150,532

The Board and the Chief Executive Officer propose the following appropriation (SEK):

Dividend (52,632,803 shares at SEK 3.00 each)	157,898,409
Brought forward	6,252,123
	164,150,532

The Group's accumulated profit attributable to the Parent Company shareholders amounts to TSEK 275,926 (TSEK 209,078).

Proposed dividend

The Board has decided to propose to the AGM a dividend of SEK 1.25 per share and an additional SEK 1.75 per share; this makes a total of SEK 3 per share. The dividend will be MSEK 157.9. The basis for the Board's decision is the dividend policy, which takes into consideration the Group's future liquidity requirements and investment ability. The company's high liquidity and low indebtedness justify the amount of the dividend. See the dividend policy in Note 23.

Approval by the Board of Directors

The financial statements were authorised for publication by Softronic AB's Board on 19 March 2021.

The Group's profit and loss statement and consolidated statement of comprehensive income

1 January-31 December			
GROUP			
TSEK	NOTE	2020	2019
Revenue	16	728,507	720,036
Operating expenses			
Goods for resale and other invoiced expenses	22	-227,171	-211,016
Other external expenses	1	-29,776	-31,927
Staff costs	3	-360,887	-380,072
Depreciation/amortisation/impairment	7, 8, 26	-23,894	-23,693
Operating income		86,779	73,328
Interest income and similar profit/loss items	4	368	277
Interest expenses and similar profit/loss items	26	-1383	-1513
Net financial income/expense		-1,015	-1,236
Profit/loss before tax		85,764	72,092
Taxes	5	-18,912	-16,294
PROFIT/LOSS FOR THE PERIOD		66,852	55,798
Other comprehensive income			
Items that will be reclassified to profit/loss for the period			
Translation differences		-4	34
COMPREHENSIVE INCOME FOR THE PERIOD		66,848	55,832
Profit/loss for the period attributable to the Parent Company's shareholders		66,848	55,798
Comprehensive income for the period attributable to the Parent Company shareholders		66,848	55,832
Profit/loss for the period per share attributable to the Parent Company shareholders before and after dilution, SEK	6	1.27	1.06

The Parent Company's profit and loss statement and consolidated statement of comprehensive income

1 January-31 December			
PARENT COMPANY			
TSEK	NOTE	2020	2019
Operating income			
Net sales	16	728,509	720,023
Operating expenses			
Goods for resale and other invoiced expenses	22	-550,111	-621,784
Other external expenses	1	-49,962	-49,995
Staff costs	3	-108,002	-33,510
Depreciation/amortisation/impairment	7, 8	-3,042	-3,447
Operating income		17,392	11,287
Profit from financial investments			
Profit from shares in Group companies	9	-681	-
Interest income and similar profit/loss items	4	131	272
Interest expenses and similar profit/loss items		-48	-36
Profit/loss before appropriations		16,794	11,523
Appropriations			
Group contributions paid		-1	-401
Group contributions received		11,208	62,714
Profit/loss before tax		28,001	73,836
Tax on profit/loss for the year	5	-6,636	-16,510
PROFIT/LOSS FOR THE YEAR		21,365	57,326

The profit/loss for the year for the Parent Company is in line with the comprehensive income.

Consolidated Balance Sheet

31 December

TSEK	NOTE	2020	2019
ASSETS			
NON-CURRENT ASSETS			
Intangible assets	7	110,162	111,485
Other non-current receivables		2,347	2,443
Right-of-use asset	26	25,294	38,888
Property, plant and equipment	8	3,103	5,585
Deferred tax asset	5	-	-
TOTAL FIXED ASSETS		140,906	158,401
CURRENT ASSETS			
Inventories		161	60
Accounts receivable	15	83,329	87,874
Tax assets		2,565	3,365
Other receivables		2,944	3,167
Prepaid expenses and accrued income	10	85,922	83,998
Cash and cash equivalents	14	199,777	117,173
TOTAL CURRENT ASSETS		374,698	295,637
TOTAL ASSETS		515,604	454,038
EQUITY AND LIABILITIES			
Equity attributable to the Parent Company shareholders			
Share capital		21,053	21,053
Other contributed capital		44,004	44,004
Profit/loss brought forward and profit/loss for the year		275,926	209,078
Total equity attributable to the Parent Company shareholders		340,983	274,135
TOTAL EQUITY		340,983	274,135
LONG-TERM LIABILITIES			
Deferred tax liabilities	5	1,006	1,270
Lease liabilities	26	2,608	20,286
Other provisions	17	3,362	3,881
TOTAL LONG-TERM LIABILITIES		6,976	25,437
CURRENT LIABILITIES			
Accounts payable		36,119	39,156
Other current provisions	2	4,909	-
Other liabilities	26	50,956	46,769
Accrued expenses and deferred income	11	75,661	68,541
TOTAL CURRENT LIABILITIES		167,645	154,466
TOTAL EQUITY AND LIABILITIES		515,604	454,038

Parent Company Balance Sheet

31 December

TSEK	NOTE	2020	2019
ASSETS			
NON-CURRENT ASSETS			
Intangible assets			
Goodwill	7	-	-
Customer base	7	900	1,300
Property, plant and equipment			
Equipment	8	2,916	5,342
Financial assets			
Shares in Group companies	9	11,148	33,389
Non-current receivables			
Other non-current receivables		2,347	2,443
TOTAL FIXED ASSETS		17,311	42,474
CURRENT ASSETS			
Inventories			
Goods for resale		161	60
Current receivables			
Accounts receivable	15	83,329	87,874
Tax assets		10,442	-
Other receivables		793	-
Prepaid expenses and accrued income	10	87,239	83,225
TOTAL CURRENT RECEIVABLES		181,803	171,099
Cash and bank balances	14	199,337	116,580
TOTAL CURRENT ASSETS		381,301	287,739
TOTAL ASSETS		398,612	330,213
EQUITY AND LIABILITIES			
Equity			
Restricted equity			
Share capital (52,632,803 shares, quota value 0.40)		21,053	21,053
Statutory reserve		1,846	1,846
Total restricted equity		22,899	22,899
Non-restricted equity			
Profit brought forward		116,302	58,976
Share premium reserve		27,429	27,429
Merger difference		-945	-
Profit/loss for the year		21,365	57,326
Total non-restricted equity		164,151	143,731
TOTAL EQUITY		187,050	166,630
LONG-TERM LIABILITIES			
Other provisions	17	3,362	3,881
TOTAL LONG-TERM LIABILITIES		3,362	3,881
CURRENT LIABILITIES			
Accounts payable		36,106	39,077
Liabilities to Group companies		105,232	72,962
Tax liabilities		-	3,334
Other current provisions	2	4,909	-
Other liabilities		8,067	2,675
Accrued expenses and deferred income	11	53,886	41,654
TOTAL CURRENT LIABILITIES		208,200	159,702
TOTAL EQUITY AND LIABILITIES		398,612	330,213

Equity

GROUP				
TSEK	Share capital	Other contributed capital	Profit brought forward and profit/loss for the year	Total equity
Equity at 01/01/2019	21,053	44,004	205,879	270,936
Comprehensive income for the period			55,832	55,832
Dividend			-52,633	-52,633
Equity at 31/12/2019	21,053	44,004	209,078	274,135
Comprehensive income for the period			66,848	66,848
Dividend			-	-
Equity at 31/12/2020	21,053	44,004	275,926	340,983

Profit carried forward includes translation differences of TSEK 337 (TSEK 341).

PARENT COMPANY					
TSEK	Share capital	Statutory reserve	Share premium reserve	Profit/loss brought forward and profit/loss for the year	Total equity
Equity at 01/01/2019	21,053	1,846	27,429	111,609	161,937
Profit/loss for the year				57,326	57,326
Dividend				-52,633	-52,633
Equity at 31/12/2019	21,053	1,846	27,429	116,302	166,630
Profit/loss for the year				21,365	21,365
Dividend				-	-
Merger difference				-945	-945
Equity at 31/12/2020	21,053	1,846	27,429	136,722	187,050

Cash flow statement

1 January-31 December

TSEK	NOTE	GROUP		PARENT COMPANY	
		2020	2019	2020	2019
Operating activities					
Profit/loss before tax		85,764	72,092	28,001	73,836
Adjustment for non-cash items	12	23,594	23,884	-9,188	-58,709
		109,358	95,976	18,813	15,127
Income tax paid		-18,112	-17,488	-20,412	-20,060
Cash flow from operating activities before changes in working capital		91,246	78,488	-1,599	-4,933
Changes in working capital					
Change in inventories		-101	139	-101	139
Change in current receivables		2,844	-2,762	10,944	60,611
Change in current liabilities		9,094	554	74,072	1,728
Cash flow from operating activities		103,083	76,419	83,316	57,545
Investment activities					
Acquisition of business combinations	13	-400	-400	-400	-400
Sale of non-current assets	8	-	-	-	-
Acquisition of property, plant and equipment	8	-159	-384	-159	-384
Cash flow from investing activities		-559	-784	-559	-784
Financing activities					
Amortisation of lease liabilities	26	-19,920	-18,841	-	-
Dividends paid		-	-52,633	-	-52,633
Cash flow from financing activities		-19,920	-71,474	0	-52,633
Cash flow for the year		82,604	4,161	82,757	4,128
Cash and cash equivalents at the beginning of the year		117,173	113,012	116,580	112,452
Exchange rate differences in cash and cash equivalents		-	-	-	-
Cash and cash equivalents at the end of the year	14	199,777	117,173	199,337	116,580

Interest paid affecting cash flow	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Interest expenses paid, of which IFRS 16 Group, 31 Dec 2020, is TSEK 1,100 (TSEK -1,473), note 26	-1,175	-1,517	-45	-41
Interest income received	132	277	131	272

Accounting and valuation policies

Softronic's consolidated financial statements have been prepared in accordance with the International Financial Reporting Standards (IFRS), as issued by the International Accounting Standards Board (IASB), and an interpretation from the International Financial Reporting Committee (IFRIC) that has been approved by the EC Commission for application within the EU. In addition, the Swedish Financial Reporting Board's recommendation RFR 1 'Supplementary Accounting Rules for Groups' has also been applied. The Parent Company applies the Swedish Annual Accounts Act and RFR 2. This means that in all material respects, the same accounting policies are applied in the Parent Company and in the Group.

Amended accounting policies in 2020

No new or amended standards or interpretations have been applied from 2020 that have had any material impact on the Group's financial statements. None of the other standards, amendments and interpretations which are effective for the financial year beginning on 1 January 2020 have had a material impact on the Group's financial statements.

Future changes to accounting principles (issued standards and interpretations not yet in force)

A number of new or amended IFRS will come into force in the coming financial year; however, Softronic has chosen not to apply any of these standards in advance. No plans have been made to implement new items or amendments in advance that will become applicable from the financial year 2020. New or amended IFRS that will become applicable from 2021 are not considered to have any significant effect on the financial statements.

Basis for preparing the accounts

The accounts are based on historical cost with the exception of additional considerations, which are valued at fair value through the profit and loss statement.

Use of estimates

The preparation of financial statements in accordance with IFRS requires the company to make estimates and assumptions about the future. These estimates and assumptions affect the reported amounts for assets and liabilities, income and expenses, plus information about contingent assets and contingent liabilities. The estimates are made on an ongoing basis and are based on historical experiences and expectations of future events that are considered to be reasonable under current circumstances. Even if these are made based on the company's best knowledge of current events and actions, the actual result may differ from the estimates. The estimates are made, for example, for impairment analyses (see Note 7 and below under "Intangible assets" for the assessment of intangible assets, and below under "Property, plant and equipment"), the rates of completion of projects and reporting of other income (see below under "Revenue recognition"), valuations of loss assignments (see below under "Revenue recognition"), assessment of customer losses (see Note 15) and valuations of deferred tax assets (see Note 5).

Consolidated financial statements

The consolidated financial statements include the Parent Company, Softronic AB (publ), and its subsidiaries. A subsidiary is included in the consolidated financial statements from the date when the Parent Company has a controlling influence over the company, and is no longer included from the date when the Parent Company's controlling influence over the company ceases. Controlling influence refers to the right to form a company's financial and operative strategies, which can normally be assumed if a company directly or indirectly owns more than 50 % of the votes. The consolidated financial statements have been prepared in accordance with the acquisition method. The acquisition method means that goodwill is created when the cost exceeds the fair value of the Group's share in the acquired subsidiary's net assets at the time of acquisition. If the eventual additional consideration has been agreed, it is included in the acquisition analysis if the amount can be estimated reliably. The effects of the remeasurement of the liability related to conditional consideration are reported in profit/loss for the period. Transaction costs are expensed in the consolidated accounts. For acquisitions that entail less than 100% ownership but where there is a controlling influence, the minority share is determined as either a proportionate share of the fair value of identifiable net assets excluding goodwill or fair value. Internal Group transactions are eliminated in the consolidated financial statements.

Translation of foreign subsidiaries

Foreign business is translated using the current method, where all assets and liabilities are calculated at the closing rate of exchange. All items in the profit and loss statement are calculated at the average exchange rate. Translation differences are reported under Comprehensive income. In the event of future disposal of foreign business operations, the translation differences will be transferred to the profit and loss statement.

Receivables and liabilities in foreign currency

Transactions in foreign currency are calculated at the rate applicable on the day of the transaction. Financial assets and liabilities expressed in foreign currencies are reported in the balance sheet, calculated at the rate applicable at the closing rate of exchange. Realised and unrealised exchange rate differences are reported in the profit and loss statement. There is no forward cover.

Revenue recognition

Income is reported to the extent that it is likely that the financial advantages will benefit the Group and income can be reliably calculated. Provisions are made for loss risks. The following specific criteria must also be met before income is reported:

SALE OF SERVICES

Consultancy services within IT are primarily billed on an ongoing basis, whereby revenue is recognised at the same time the work is done. Payment terms are 30–60 days.

Work done at a fixed price is reported based on the degree of completion (successive income recognition). The degree of completion is calculated as the number of work hours completed in relation to the total number of work hours estimated for each individual agreement. Work completed but not invoiced is reported as accrued income. If the invoiced amount exceeds the value of accrued income, the difference is reported as deferred income. Fixed-price work that is expected to incur a loss is offset directly, with the entire loss recognised in the period in which it can be established. Contract assets and liabilities exist as advance payments and accrued income.

For composite services that contain different components, for example, systems development, goods and licences, where the payment flows are continuous during the agreement period, these components are recognised individually where possible, and are recognised as income when the control and ownership of each component has been transferred to the purchaser.

The company has decided to apply the following practical solutions:

- For disclosures on the total amount of the transaction price distributed to the performance obligations which are unfulfilled (or partially unfulfilled) at the end of the reporting period, the company will not disclose the value related to the following exceptions:
 - the performance obligation is part of an agreement with an original expected term of at the most one year, and
 - the company is entitled to remuneration from a customer at an amount that directly corresponds to the value of the company's performance for the customer to date.
- the company does not expect to have any agreements where the period between delivery of the services to the customer and payment from the customer exceeds one year. As a result, the company does not adjust the transaction price based on the effects of a significant financing component.

SALE OF GOODS

Revenue is recognised when control of the good has transferred to the buyer and when the significant risks and advantages associated with ownership of the goods, primarily IT equipment, have been transferred to the purchaser and when the amount of revenue can be reliably calculated. Payment terms are 30–60 days.

SALE OF LICENCES

Income from the sale of licences (own and third party) is allocated using the straight-line approach over the entire licence period as the obligation is undertaken. Where there is no obligation and the control has transferred to the purchaser, the income is booked in the same period as the cost. Payment terms are 30–60 days.

GOVERNMENT GRANTS

Government grants are recognised when there is reasonable certainty that the conditions associated with the grants are met and the grants will be received.

Government grants relating to costs are recognised in the profit and loss account as a reduction of the related costs. If the grants cannot be allocated to an expense, the government grants are recognised in "Other operating income".

INTEREST

Interest income is reported using the effective interest method.

Segment reporting

The Group's operations are considered to be a single business segment. The definition of operating segments in IFRS 8 was scrutinised in conjunction with the initial implementation of IFRS 8 in the 2009 Annual Report. The result of this review has thereafter been updated on an annual basis taking into consideration whether new or modified events or relationships required a reassessment. The Group's operations target Swedish customers, which means that most of the sales are in Sweden. The reason that more business segments have not been identified is because the business is run, managed, reported and viewed as one segment. The business is moving towards the bundling of services, which means that it is becoming increasingly difficult to separately identify and analyse individual components. Internal pricing between Group companies is set at market price.

Tax

Current tax is based on each company's taxable income. Deferred tax reflects the tax effect of the difference between the values stated in the accounts and the fiscal values, plus the value of unutilised fiscal deficit. The carrying amount of deferred tax assets is tested on every balance sheet date and reduced to the extent it is no longer likely that sufficiently large taxable profit will be available in order to utilise the whole or part of the deferred tax assets.

Borrowing costs

Borrowing costs are charged against the profit for the period to which they refer. Within the Group, there are no "qualifying assets" for which interest expense is included in cost.

Inventories

Inventories are valued at the lowest of cost and fair value (net realisable value).

Property, plant and equipment

Property, plant and equipment are reported at cost, with deductions for accumulated depreciation and any impairment. Straight-line depreciation is applied over the useful life of the asset, which for plant and machinery is 3–5 years with regard to residual value. The carrying amount for tangible assets is tested in respect of any impairment requirement when events or changed circumstances indicate that the carrying amount may not be recoverable. If the carrying amount exceeds the recoverable amount, an impairment loss is recorded in the profit and loss statement.

Research and development costs

Research costs are expensed as they are incurred. The development of software and rights are primarily connected to customer assignments, whereby expensing occurs in conjunction with the assignment being recognised as revenue. Self-financed development is capitalised and is subject to depreciation if it is a sizeable amount and considered to lead to future income or reduction in costs. For the Parent Company, the costs of research and development are expensed as they are incurred.

Intangible assets

Intangible assets are reported at cost, with deductions for accumulated amortisation and any impairment. Straight-line depreciation is applied over the useful life of the asset, which for the customer base and software is 5 years. Goodwill is not amortised by the Group. For the Parent Company, goodwill is amortised on a straight-line basis over a period of 5 years. The value of intangible assets that are not subject to amortisation is tested annually in respect of any impairment need and when events or changed circumstances indicate that the carrying amount may not be recoverable. An impairment test is carried out for each cash-generating unit to calculate a recoverable amount, which is compared with the book value. This is then used to determine if impairment is required. The recoverable amount is first calculated from the value in use. If there are estimations of the net realisable values, these are compared with the value in use, whereby the highest amount is used. The value in use is calculated from the incoming and outgoing payments that the asset creates. In addition to this, any payments connected to a final sale are attached. Incoming and outgoing payments are discounted to present value. Provisions for additional considerations are valued at their fair value.

Leasing

Assets (right-of-use assets) and liabilities arising from a lease are initially recognised on a present value basis. Lease liabilities include the present value of the following lease payments. Lease payments are discounted using the interest rate implicit in the lease. Lease payments are allocated between principal and finance cost. The finance cost is charged to profit or loss over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for each period. The weighted incremental borrowing rate applied to lease liabilities recognised in the balance sheet was 3.0 per cent. Right-of-use assets are measured at cost. Rights-of-use assets are normally depreciated on a straight-line basis over the term of the lease. Extension options are only included in the lease term if the lease is reasonably certain to be extended. The lease period is reassessed if an option is exercised or not exercised. The assessment of reasonable certainty is only revised if a significant event or a significant change in circumstances occurs, which affects this assessment, and that change is within the control of the lessee.

IFRS 16 has been implemented using the simplified transition method with the effect being initially recognised on the adoption date, which means that the financial statements from prior periods and key performance indicators have not been restated to reflect the adoption of IFRS 16. Softronic has opted to adopt the relief rules regarding short-term leases and agreements where the underlying asset is of a low value. These leases are instead expensed on a straight-line basis over the lease term.

Cash flow statement

The cash flow statement is prepared in accordance with the indirect method.

Pensions

The majority of the Group's employees are covered by the ITP plan. The Group has chosen to take out pension insurance with Alecta for the employees covered by the ITP plan. The ITP plan is a defined-benefit plan, and pension payments are related to the employee's final salary and the total length of service under the plan. Alecta cannot submit sufficient information in respect of the proportion of defined-benefit obligations or the plan assets and expenses associated with the plan, which is why the ITP plan, as previously, is reported as a defined-contribution plan. Group employees not covered by the ITP plan are included in the defined-contribution plan.

Financial instruments

IFRS 9 has been applied for the current financial year and the comparison year. Differences between the principles are outlined in the section below.

The Group's financial assets and liabilities consist of the following items: accounts receivable, other current receivables, accrued income, cash and cash equivalents, accounts payable, other current liabilities and accrued expenses and deferred income, as well as liabilities for provisions for additional considerations.

(i) Initial recognition

Financial assets and financial liabilities are recognised when the Group becomes party to the instrument's contractual terms and conditions. Purchase and sale of financial assets are recognised on the trade date, which is the date the Group commits to purchase or sell the asset. At initial recognition, financial instruments are measured at fair value plus; in

the case of a financial asset not measured at fair value through profit or loss, transaction costs are directly attributable to the acquisition or issue of the financial asset or the financial liability such as fees and commissions. Transaction costs attributable to financial assets that are recognised at fair value through profit or loss are expensed directly in the profit and loss statement.

(ii) Classification and measurement

Classification and measurement according to IFRS 9, applicable from 01 January 2019

The Group classifies its financial assets and liabilities in the amortised cost category. Classification is based on the purpose for which the financial asset or liability was acquired.

Financial assets measured at amortised cost

Classification of investments in debt instruments is based on the Group's business model for managing financial assets and the contractual terms and conditions for the assets' cash flows. The Group only reclassifies debt instruments when it changes its business model for managing the instruments.

Assets that are held with the objective to collect contractual cash flows and where these cash flows solely pertain to principal and interest on the principal amount outstanding are measured at amortised cost. The carrying amount of the assets is adjusted based on any expected credit losses that are recognised (see impairment below). Interest income from the financial assets is recognised using the effective interest method, and is included in financial income in the consolidated statement of comprehensive income.

The Group's financial assets that are measured at amortised cost consist of the following items: accounts receivable, other current receivables, accrued income and cash and cash equivalents.

Financial liabilities are measured at fair value in the profit and loss statement. Financial liabilities measured at fair value in the profit and loss statement are conditional on additional considerations for acquisitions. Financial liabilities measured at fair value through the profit and loss statement are also recognised in subsequent periods at fair value. The change in value is recognised in the consolidated statement of comprehensive income.

Financial liabilities measured at fair value through the consolidated statement of comprehensive income are classified as current liabilities if they are due for payment within 12 months of the balance sheet date. If they are due for payment after more than 12 months of the balance sheet date, they are classified as long-term liabilities.

Financial liabilities measured at amortised cost

The Group's other financial liabilities are measured after initial recognition at amortised cost using the effective interest method.

The Group's financial liabilities which are measured at amortised cost consist of accounts receivable, other current receivables, accrued expenses and deferred income.

Loan receivables and accounts receivable

Loan receivables and accounts receivable are financial assets that are not derivatives, which have fixed or determinable payments and which are not listed in an active market. They are included in current assets with the exception of items due for payment more than 12 months after the end of the reporting period, in which case they are classified as non-current assets. The Group's "loan receivables and accounts receivable" consist of accounts receivable, other current receivables, accrued income and cash and cash equivalents, which consist of financial instruments and which are recognised based on the time of acquisition at amortised cost using the effective interest method.

(iii) Derecognising financial instruments

Derecognition of financial instruments

Financial assets are removed from the balance sheet when the right to receive cash flows from the instrument has expired or been transferred, and the Group has transferred almost all of the risks and benefits associated with ownership.

Profits and losses that arise due to derecognition from the balance sheet are reported directly in the statement of comprehensive income under the item for financial income and expenses.

Derecognition of financial liabilities

Financial liabilities are removed from the balance sheet when the obligation has been settled, cancelled or in any other way terminated. The difference between the carrying amount of a financial liability (or part of a financial liability) which is extinguished or transferred to another party and the consideration paid, including any non-cash assets transferred or liabilities assumed, is recognised in the statement of comprehensive income.

When the terms and conditions for a financial liability are renegotiated and not derecognised from the balance sheet, a profit or loss is recognised in the statement of comprehensive income. Profit or loss is calculated as the difference between the original contractual cash flows and the modified cash flows discounted to the original effective interest rate.

(iv) Impairment of financial assets

Impairment of financial assets which are recognised at amortised cost in accordance with IFRS 9.

The Group assesses expected future credit losses associated with assets which are carried at amortised cost. The Group recognises a loss allowance for expected credit losses on each reporting date.

For accounts receivable, the Group applies a simplified approach in terms of the loss allowance; in other words, the allowance corresponds to the expected loss over the entire lifetime of the accounts receivable. In order to measure expected credit losses, accounts receivable have been grouped based on distributed credit risk characteristics and the number of past due days. The Group uses forward-looking variables for expected credit losses. Expected credit losses are recognised in the Group's consolidated statement of comprehensive income under the item for external expenses.

At the end of each reporting period, the Group assesses whether there is objective evidence that a financial asset or group of financial assets require impairment. A financial asset or group of financial assets may only be deemed to require impairment and be impaired if there is objective evidence that impairment is required due to one or more events arising after initial recognition of the asset ("incurred loss event") which impact estimated future cash flows for a financial asset or group of financial assets that can be reliably estimated.

Objective evidence that impairment is required includes, for example, indications that a debtor or group of debtors are experiencing financial problems, interest payments or payments on principal are skipped or delayed, likelihood that a debtor or group of debtors will file bankruptcy or undergo reconstruction or observable indications that expected future cash flows will diminish, such as changes in overdue liabilities or other financial circumstances that correlate with credit losses.

For the loan receivables and accounts receivable category, impairment is calculated as the difference between the asset's carrying amount and the present value of expected future cash flows (excluding future credit losses that have not taken place), discounted to the financial asset's original effective interest rate. The asset's carrying amount is impaired, and the impaired amount is recognised in the Group's consolidated statement of comprehensive income under the item for other external expenses. If the impairment requirement diminishes in a subsequent period and the reduction can objectively be attributed to an event that occurred after the impairment was recognised (for example the debtor's creditworthiness improves), a reversed impairment of the previously recognised impairment is recognised in the Group's consolidated statement of comprehensive income. For financial risks, see Note 15.

Group contributions

Group contributions that the parent company receives from subsidiaries or makes to subsidiaries are recognised as appropriations.

Adoption of the financial statements

The Parent Company's and the Group's accounts will be adopted by the Annual General Meeting on 06 May 2021.

Notes

NOTE 1 Fees to auditors

TSEK, PricewaterhouseCoopers	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Auditing assignment*	735	730	735	730
Auditing activities in addition to the auditing assignment	-	-	-	-
Tax advice	-	-	-	-
Other operations	-	-	-	-
Total audit	735	730	735	730

*Auditing costs for subsidiaries are charged to the Parent Company.

NOTE 2 Other current provisions

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Provisions for the completion of projects	4,909	-	4,909	-

NOTE 3 Employee information and remuneration to the Board and Chief Executive Officer

AVG. NO. OF EMPLOYEES	2020	2019	(of which men)	
			2020	2019
Sweden, Parent Company	93	13	69	8
Subsidiaries				
Sweden	331	430	248	325
Estonia				
Total, Group	424	443	317	333

GENDER DIVISION, %	2020		2019	
	Board of Directors	Company mgmt.	Board of Directors	Company mgmt.
Group				
Men	60	89	60	89
Women	40	11	40	11
Parent Company				
Men	43	89	50	89
Women	57	11	50	11

SALARY, OTHER REMUNERATION AND SOCIAL SECURITY CONTRIBUTIONS

TSEK	2020		2019	
	Salary and remuneration	Social security contributions	Salary and remuneration	Social security contributions
Parent Company (pension costs)	64,974	23,076 (10,802)	11,418	5,665 (3,298)
Subsidiaries (pension costs)	178,157	58,097 (18,297)	235,238	81,169 (27,790)
Group (pension costs)	243,131	81,173 (29,099)	246,656	86,834 (31,088)

Of the Parent Company pension costs, TSEK 654 (735) refers to the Board members and the Chief Executive Officer group. The corresponding amount for the subsidiaries is TSEK 0 (0).

SALARY AND OTHER REMUNERATION PER COUNTRY AND TO BOARD MEMBERS, ETC. AND EMPLOYEES

TSEK	2020		2019	
	Board of Directors and MD	Other employees	Board of Directors and MD	Other employees
Parent Company Sweden (of which bonuses, etc.)	3,725 (1,522)	61,249	3,697 (1,476)	7,721
Subsidiaries Sweden (of which bonuses, etc.)	0 (-)	178,157	- (-)	235,238
Other countries (of which bonuses, etc.)	- (-)	-	- (-)	-
Total in subsidiaries (of which bonuses, etc.)	0 (-)	178,157	- (-)	235,238
Total, Group (of which bonuses, etc.)	3,725 (1,522)	239,406	3,697 (1,476)	242,959

As per the decision of the Annual General Meeting, the Board of Directors' remuneration consists of TSEK 660 (800), of which TSEK 220 (250) goes to the Chairman and the remaining TSEK 440 is equally distributed between the four members. The Chief Executive Officer and the employee representatives do not receive any Board fees. Salary and other remuneration (excluding variable pay) for the CEO, Per Adolfsson, amounted to TSEK 2,203 (2,221), company car benefits TSEK 0 (0) and pension costs TSEK 654 (662). The Chief Executive Officer receives a bonus-based pension according to the ITP plan, where the annual pension costs are limited to 30 % of the fixed salary. The retirement age follows the ITP plan. Performance-based variable pay in 2020 amounted to TSEK 1,522 (1,476). Variable pay is not qualifying income for pension purposes and is capped at TSEK 2,000 (2,000). The Chief Executive Officer's notice period is 6 months, and in the case of termination on the part of the company, the notice period increases to 12 months. Besides the salary during the notice period, there is no severance pay.

Salary and other remuneration for other senior executives, 9 (9) people, amounted to TSEK 9,859 (10,375), plus variable pay at TSEK 5,563 (4,360); company car benefits amounted to TSEK 393 (442) and pension costs amounted to TSEK 2,604 (2,661). A list of other senior executives is available on the website. Variable pay for other senior executives is based solely on the company's profit/loss. Pension benefits for senior executives are provided according to the ITP plan or a similar plan. Some senior executives have chosen a defined-contribution pension plan within the cost framework of the pension plan. The retirement age follows the ITP plan. For other senior executives, variable pay is not qualifying income for pension purposes. The notice period for other senior executives is between 3 and 12 months. Besides the salary during the notice period, there is no severance pay.

No subscription options or other financial instruments are issued to Board members, the Chief Executive Officer or other senior executives. Over the year, the Remuneration Committee has provided the Board with recommendations on remuneration principles for senior executives. The Chief Executive Officer's remuneration for 2020 was decided by the Board, based on the Remuneration Committee's recommendation. Remuneration for other senior executives was determined by the Chief Executive Officer after consultation with the Chairman of the Board. According to the decision at the most recent Annual General Meeting, the guidelines for remuneration to senior executives are that all remuneration must be competitive and allow qualified senior executives to be recruited and retained.

Alecta

For salaried employees in Sweden, the ITP 2 plan's defined-benefit pension commitments for retirement and family pensions (or family pensions) are secured through insurance with Alecta. In accordance with a statement from the Swedish Financial Reporting Board, UFR 10 'Reporting of ITP 2 plans financed through insurance with Alecta', this is a defined-contribution plan that covers several employers. For the 2020 financial year, the company has not had access to information that would make it possible to report the proportionate share of the plan's commitments, plan assets and costs, which means that it was not possible to report the plan as a defined-benefit plan. The ITP 2 pension plan that is secured through insurance from Alecta is therefore reported as a defined-contribution plan. The premium for the defined-benefit retirement and family pension is calculated on an individual basis and is dependent on salary, previously earned pension and expected remaining length of service. The expected fees for the next reporting period for the ITP 2 insurance policies with Alecta are

MSEK 9 (2019: MSEK 10). The collective consolidation level is the market value of Alecta's assets as a percentage of the insurance commitments calculated using Alecta's actuarial methods and assumptions, which are not in agreement with IAS 19. The collective consolidation level should normally be allowed to vary between 125 and 175 per cent. If Alecta's collective consolidation level falls below 125 per cent or exceeds 175 per cent, measures will be taken with the aim of creating conditions for the consolidation level to return to the normal interval. At a low level of consolidation, one potential measure could be to raise the contractual price of new policies and increase existing benefits. At a high level of consolidation, one potential measure could be to reduce premiums. At the end of 2020, Alecta's surplus at the collective consolidation level amounted to 148 per cent (2019: 148 per cent).

NOTE 4 Interest income and similar profit/loss items

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Interest income, etc.	368	277	131	272
	368	277	131	272
Of which for Group companies	-	-	-	-

Interest income refers to return on cash and cash equivalents.

NOTE 5 Taxes

TAX EXPENSE TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Current tax	-19,176	-16,606	-6,636	-16,510
Deferred tax	264	312	-	-
Tax expense	-18,912	-16,294	-6,636	-16,510

DIFFERENCE BETWEEN CURRENT AND EFFECTIVE TAX

TSEK	2020	2019	2020	2019
Reported profit/loss before tax	85,764	72,092	28,001	73,836
Tax according to the current tax rate, 21.4% (22%)	-18,353	-15,428	-5,992	-15,801
Tax effect, non-deductible expenses	-852	-990	-808	-830
Tax effect on non-taxable income	293	124	164	121
Group contributions without tax effect	-	-	-	-
Outcome for which deferred tax is not considered	-	-	-	-
Tax adjustment from previous year	-	-	-	-
	-18,912	-16,294	-6,636	-16,510

DEFERRED TAX LIABILITIES

TSEK	2020	2019	2020	2019
Temporary difference, amortisation of goodwill from acquired net assets	-1,006	-1,187	-	-
Temporary difference, intangible assets	-	-83	-	-
Loss carry-forward	-	-	-	-
	-1,006	-1,270	-	-

The deferred tax expense for 2020 refers to other changes in values in respect of deferred tax assets. Deferred tax liabilities are reported as intangible assets (acquired customer base and software). This tax liability is dissolved five years after the acquisition. Softronic also has an outstanding tax deficit of MSEK 6.8 with an unlimited lifespan that is solely expected to be used against capital gains on securities. No deferred tax asset has been reported for these.

Every year a valuation is made of the deferred tax asset and the tax asset, where the value is assessed based on the profit development.

NOTE 6 Earnings per share

Adjustments were made for the subdivision of shares, bonus issues and bonus issue elements for new share issues. When calculating the profit/loss per share attributable to Parent Company shareholders, the number of shares totalled as follows:

	2020	2019
Average number of shares, basic, thousands ¹	52,633	52,633
Average number of shares, diluted, thousands ¹	52,633	52,633
Number of shares at period end, basic, thousands ¹	52,633	52,633
Number of shares at period end, diluted, thousands ¹	52,633	52,633

Calculation of the Profit/loss for the period per share: The profit/loss for the period divided by the number of shares at period end, diluted

¹Besides the shares, there are no outstanding potential equity instruments.

NOTE 7 Intangible assets

GROUP ACCUMULATED COST				
TSEK	Goodwill	Customer base	Software	Total
Opening balance, 01/01/2019	109,262	42,678	10,796	162,736
Business acquisitions	-	-	-	-
Closing balance, 31/12/2019	109,262	42,678	10,796	162,736
Business acquisitions	-	-	-	-
Closing balance, 31/12/2020	109,262	42,678	10,796	162,736

ACCUMULATED DEPRECIATION, AMORTISATION AND IMPAIRMENT				
TSEK	Goodwill	Customer base	Software	Total
Opening balance, 01/01/2019	-	40,068	9,378	49,446
Depreciation for the year	-	860	945	1,805
Closing balance, 31/12/2019	-	40,928	10,323	51,251
Depreciation for the year	-	850	473	1,323
Closing balance, 31/12/2020	-	41,778	10,796	52,574

CARRYING AMOUNT				
	Goodwill	Customer base	Software	Total
At 31/12/2019	109,262	1,750	473	111,485
At 31/12/2020	109,262	900	0	110,162

PARENT COMPANY ACCUMULATED COST				
TSEK	Goodwill	Customer base	Software	Total
Opening balance, 01/01/2019	4,840	14,223	1,169	20,232
Business acquisitions	-	-	-	-
Closing balance, 31/12/2019	4,840	14,223	1,169	20,232
Business acquisitions	-	-	-	-
Closing balance, 31/12/2020	4,840	14,223	1,169	20,232

ACCUMULATED DEPRECIATION, AMORTISATION AND IMPAIRMENT				
TSEK	Goodwill	Customer base	Software	Total
Opening balance, 01/01/2019	4,840	12,523	1,169	18,532
Depreciation for the year	-	400	-	400
Closing balance, 31/12/2019	4,840	12,923	1,169	18,932
Depreciation for the year	-	400	-	400
Closing balance, 31/12/2020	4,840	13,323	1,169	19,332

CARRYING AMOUNT, TSEK				
	Goodwill	Customer base	Software	Total
At 31/12/2019	0	1,300	0	1,300
At 31/12/2020	0	900	0	900

A test of the impairment requirement is carried out annually in accordance with IAS 36. A recoverable amount is calculated for a cash-generating unit and then compared with the book value. This is then used to determine if impairment is required. The recoverable amount is first calculated from the value in use. If there are estimations of the net realisable value, these are compared with the value in use, whereby the highest amount is used to determine the recoverable amount. The value in use is calculated from the incoming and outgoing payments that the asset creates. In addition to this, a payment that is connected to a final disposal is then added. Incoming and outgoing payments are discounted to present value. Company management bases the cash flow forecasts on assumptions related to two important parameters: the discount factor and the growth rate of primarily sales and personnel costs. The method for determining the discount factor uses assumptions based on an analysis of the level of the interest rate, the risk profile and the yield requirement. The method for determining the growth rate uses assumptions based on historic trends supplemented with external and internal forecasts about own growth and the industry

average and where a prudent approach is applied throughout the process. The EBITA margin for the forecast period has been assumed to be at the same level as in 2020. The discount factor before tax that is calculated using the above method is 11.5 % (11.5 %), including a risk factor. The calculation is based on the forecast values for 2021-2025, after which a growth rate of 1 % (1 %) has been assumed. The Group as a whole is considered a cash-generating unit (CGU) due to its organisational affinity. All acquisitions are integrated into the operations and are not individually identifiable. A test of the impairment requirement has shown that the carrying amounts are well below the recoverable amount, even when making reasonable changes to the above-mentioned key assumptions. A sensitivity analysis in accordance with IAS 36, point 134, is not reported with reference to that stated above.

NOTE 8 Property, plant and equipment

EQUIPMENT TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Opening cost	31,267	32,573	19,676	19,292
Purchases	159	384	159	384
Business combinations, mergers	-	-	1,106	-
Sales and disposals	-6,573	-1,690	-6,442	-
Accumulated cost	24,853	31,267	14,499	19,676
Opening depreciation	-25,682	-24,261	-14,334	-11,287
Business combinations, mergers	-	-	-1,049	-
Sales and disposals	6,574	1,626	6,442	-
Depreciation for the year	-2,642	-3,047	-2,642	-3,047
Accumulated depreciation	-21,750	-25,682	-11,583	-14,334
Closing residual value according to plan	3,103	5,585	2,916	5,342

NOTE 9 Shares and participations in subsidiaries

Company name	Corporate identity number	Registered office	Number of shares	2020		2019		
				Cost	Book value	Number of shares	Cost	Book value
Softronic Drift AB	556073-3338	Stockholm	5,000	596	600	5,000	596	600
Softronic Techsupport AB	556310-7407	Stockholm	1,000	7,718	100	1,000	7,718	100
Softronic Premium Konsult AB	556612-1165	Stockholm	1,000	37,854	3,657	1,000	37,854	3,657
Softronic Dokumenthantering AB	556483-8349	Arjeplog	2,000	2,113	2,113	2,000	2,113	2,113
Softronic Yarrow AB	556395-2315	Stockholm	1,000,000	24,640	1,640	1,000,000	24,640	1,640
Programmera QT i Sverige AB	556592-8180	Stockholm	1,000	100	100	1,000	100	100
Programmera Förvaltning i Sverige AB	556487-2066	Stockholm	1,000	102	102	1,000	102	102
Softronic Hosting Partner AB	556725-3694	Stockholm	1,000	2,010	400	1,000	2,010	400
Softronic 1 AB	556419-0006	Stockholm	-	-	-	93,452,446	93,422	21,779
Softronic Dokumentkompetens AB	556682-9809	Stockholm	1,000	3,023	423	1,000	3,023	423
Softronic Danmark A/S	24 20 84 35	Denmark	-	-	-	15,000	1,761	461
Softronic Baltic AS	10243040	Estonia	1,000	1,293	254	1,000	1,293	254
American Softronic Inc.	77-0486374	USA	-	-	-	1,000	8	8
Consultus AB	556277-9388	Stockholm	16,000	1,752	1,752	16,000	1,752	1,752
Consultus Management A/S	979194579	Norway	-	-	-	-	-	-
Softronic UK Ltd	03719555	England	2	-	-	2	-	-
				81,201	11,141		176,392	33,389

Cost includes shareholder's contributions, but not Group contributions paid. Softronic 1 AB merged with Softronic AB in 2020.

Every company is wholly-owned by Softronic AB.

NOTE 10 Prepaid expenses and accrued income

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Work carried out but not invoiced	45,237	41,002	45,237	41,002
Other	40,685	42,996	42,002	42,223
	85,922	83,998	87,239	83,225

Work completed but not invoiced refers solely to revenue-related contract assets. Impairments related to contract assets were not material.

NOTE 11 ACCRUED EXPENSES AND DEFERRED INCOME

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Deferred income	42,227	35,160	42,227	35,160
Holiday pay liability	11,468	9,480	3,260	483
Social security contributions	17,408	19,458	5,525	1,474
Other	4,558	4,443	2,874	4,537
	75,661	68,541	53,886	41,654

Deferred income refers to revenue-related contractual liabilities and pertains to service agreements. Contractual liabilities concerning 2019 were fully recognised in 2020.

NOTE 12 ADJUSTMENT FOR NON-CASH ITEMS

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Depreciation, amortisation and impairment	23,894	23,693	3,042	3,447
Group contributions	-	-	-11,205	-62,313
Other	-300	191	-1,025	157
	23,594	23,884	-9,188	-58,709

NOTE 13 Business combinations

No acquisitions took place in 2020. Amounts paid in respect of acquisitions from previous years refer to TSEK 400 for the consideration for "Charity" from 2018; TSEK 400/year for 5 years.

ACQUISITION OF SUBSIDIARIES

Details of acquired net assets TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Remitted compensation	-	-	-	-
Amounts paid in respect of acquisitions from previous years	-	-	-	-
Total consideration paid	-	-	-	-

Acquired assets and liabilities (fair value)

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Shares in subsidiaries	-	-	-	-
Other intangible assets	-	-	-	-
Current assets	-	-	-	-
Cash and cash equivalents	-	-	-	-
Current liabilities	-	-	-	-
Amounts paid in respect of acquisitions from previous years	-	-	-	-
	-	-	-	-
Total cash flow attributable to acquisition of subsidiaries*	-	-	-	-

* Total consideration paid by the Group less acquired cash and cash equivalents

ACQUISITION OF OPERATIONS, ASSETS AND LIABILITIES

Details of acquired net assets TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Remitted compensation for acquisitions in 2018 of TSEK 2,000; TSEK 400 for five years, see note 17	400	400	400	400
Less unpaid portion	-	-	-	-
Total consideration paid	400	400	400	400

Acquired assets and liabilities

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Goodwill	-	-	-	-
Other intangible assets	-	-	-	-
Amounts paid in respect of previous acquisitions	400	400	400	400
	400	400	400	400
Total cash flow attributable to acquisition of assets and liabilities	-400	-400	-400	-400

	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Total cash flow attributable to acquisitions	-400	-400	-400	-400

NOTE 14 Cash and cash equivalents and current investments

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Cash and cash equivalents/Cash and bank balances	199,777	117,173	199,337	116,580

Cash and cash equivalents comprise cash and bank balances that are immediately available or in short-term investments. The Group's liquid transactions are made through a central bank account system held by the Parent Company. As per the balance sheet date, the Group had unutilised overdraft facilities of MSEK 23.

NOTE 15 Financial instruments and financial risk management

Financial assets and liabilities

The Group's financial assets and liabilities consist of the categories listed in the balance sheet, where the carrying amounts are the same as fair value: accounts receivable, other current receivables, accrued income, cash and cash equivalents, accounts payable, other current liabilities and accrued expenses and deferred income, as well as liabilities for provisions for additional considerations.

Financial risks

The financial risks in the operations are low. There is a finance policy in place and checks are carried out by the controller. The primary financial risk the Group faces is credit risk. The Group has a large share of recurring income, but no single customer represents more than 10% of sales, even when aggregating individual customers at the Group level. The Group does not have a significant concentration of credit risk with an individual customer, counterparty or geographic region, and the Group works actively on an ongoing basis to mitigate this risk with assistance from the credit and requirement processes. Receivables are impaired when there is objective evidence that past due amounts will not be paid. An age analysis of accounts receivable is presented below. In terms of other financial risks, the Group has strong equity and no interest-bearing liabilities, except for lease liabilities where the risk is very low. Currency risk is very low since the percentage of foreign receivables and liabilities is low. Market risks such as price and interest rate risks (there is no external financing) are negligible other than in minor, individual cases and do not have a major impact on the Group. Financial instruments such as derivatives, etc., are not used and therefore do not represent a risk.

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Accounts receivable	83,329	87,874	83,329	87,874
Lease liabilities	2,608	20,286	-	-

Accounts receivable are non-interest bearing and normally have a credit period of 30-60 days.

Age analysis of accounts receivable, as of 31 December, Group, TSEK

Past due accounts receivable (days)	Total	<30	30-60	60-90	90-120	>120
2020	2,323	2,076	16	-	-	231
2019	5,547	3,261	832	87	246	1,121

As of 31 December 2020, TSEK 75 (392) in account receivables in the Group was reserved as bad debt; the past due period was over 120 days. Bad debt losses of TSEK 392 (0) occurred in the Group during 2020.

NOTE 16 Income

The operations are run as a single segment and the income is primarily from Sweden. No customer fulfils the requirements set out in IFRS 8, point 34 regarding information about large customers. The Parent Company's distribution of revenue per revenue category is basically the same as the Group's, as subsidiaries mostly only work as sub-consultants for the Parent Company. Parent Company sales to subsidiaries amounted to TSEK 0 (0) and its purchases from subsidiaries MSEK 323 (411).

MSEK	GROUP	
	2020	2019
Sales consultancy services	301	334
Sales agreements	305	258
Services invoiced to third parties	53	57
Invoiced to third parties, other	49	53
Sales licences	11	15
Sales hardware	9	3
Total income	728	720

NOTE 17 Provisions

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Opening balance, provisions, consideration and pension provisions	3,881	4,140	3,881	4,140
Additional provisions	-	-	-	-
Changes in pension provision	-119	141	-119	141
Utilised provisions*	-400	-400	-400	-400
Reclassified unused amounts	-	-	-	-
Total provisions	3,362	3,881	3,362	3,881

Provisions refer to considerations and pension commitments in the form of the fair value of liabilities. Additional considerations are dependent on future income and profit. Utilised provisions refer to the additional consideration of TSEK 2,000 for "Charity" for 2018. This is paid at TSEK 400/year for 5 years; TSEK 800 remains.

NOTE 18 Pledged assets and contingent liabilities

TSEK	GROUP		PARENT COMPANY	
	2020	2019	2020	2019
Charges for unutilised overdraft facilities	23,125	23,125	23,125	23,125
Total pledged securities	23,125	23,125	23,125	23,125
Contingent liabilities	None	None	None	None

NOTE 19 Transactions with closely related parties

No transactions with closely related parties took place during the year that affected the company's profit/loss and financial position other than Board fees determined by the AGM, and dividends.

NOTE 20 Information about the Parent Company

Softronic AB is a public limited company (publ) with its registered office in Stockholm, Sweden.

The head office address is Hammarby Kaj 10A, SE-120 32 Stockholm, Sweden. The quota value for the share is SEK 0.40 and the total number of shares amounts to 52,632, 803. There are 3,370,000 A shares and each share corresponds to 10 votes. There are 49,262,803 B shares and each share corresponds to 1 vote. A shares are to be offered to existing A shareholders for redemption. B shares are listed on the OMX NASDAQ Stockholm. Softronic is one of Sweden's leading IT and management consultancy firms. We combine in-depth management expertise with qualified IT knowledge, and we can therefore provide our customers with a global approach to change processes, which often include IT, strategic development and human change.

NOTE 21 Events after the balance sheet date

No events with a significant effect on the Parent Company's or Group's financial position or profit/loss occurred between the closing date and the publication of this annual report.

NOTE 22 Goods for resale and other invoiced expenses

Goods for resale and other invoiced expenses refer to project-related costs in the form of sub-consultants and materials.

NOTE 23 Appropriation of profits

Proposed appropriation of profits

The following amounts are at the disposal of the Annual General Meeting (SEK):

Profit carried forward	115,356,202
Share premium reserve	27,429,316
Profit/loss for the year	21,365,014
	164,150,532

The Board and the Chief Executive Officer propose the following appropriation (SEK):

Dividend (52,632,803 shares at SEK 3.00 each)	157,898,409
Brought forward	6,252,123
	164,150,532

The Group's accumulated profit attributable to the Parent Company shareholders amounts to TSEK 275,926 (TSEK 209,878).

Dividend policy

The aim is for the long-term dividend level to amount to around 50% of profits after tax, depending on the company's capital requirements for investments and changes to working capital, as well as the shareholders' desire for a good dividend yield.

The basis for the Board's proposal above is the dividend policy, which takes into consideration the Group's future liquidity requirements and investment ability. The company's high liquidity and low indebtedness justify the amount of the dividend.

NOTE 24 Definition of alternative performance measures

Softronic's financial statements contain alternative performance measures that supplement the measures defined in applicable regulations for financial reporting. Alternative key figures are given, as they provide more in-depth information than the measures defined in the regulations. The alternative performance measures are disclosed because they are used by management to evaluate the financial performance and are thereby believed to give analysts and other stakeholders valuable information in order to evaluate the financial position and results. In the section below, Softronic has defined how the alternative performance measures are calculated by Softronic. Definitions of performance measures may deviate from the definitions given by other companies, even though the measures have the same names. The alternative performance measures originate from the consolidated accounts and are not measures of our financial results or liquidity in accordance with IFRS, which is why they should not be considered to be alternatives to net profit, operating profit or other performance measures in accordance with IFRS, or as an alternative to cash flow as a measure of our liquidity.

Key performance indicators	Definition/explanation of information value and purpose	Calculation full year 2020
Net profit/loss	Provides a more nuanced and in-depth understanding of profit development	
Operating margin, %	Operating profit/income	$(86.8/728.5)*100=11.9$
Profit margin, %	Profit/loss before tax/income	$(85.8/728.5)*100=11.8$
EBITDA margin, %	Operating profit before depreciation and amortisation/income	$(110.7/728.5)*100=15.2$
Profitability, equity, %	Profit for the 12-month period/average equity over 5 quarters	$(66852/(1533494/5))*100=21.8$
EBITDA, MSEK	Operating profit before depreciation and amortisation	$86.8+23.9=110.7$
Sales, MSEK	Provides a more in-depth insight into the distribution of sales	
Sales of consultancy services	Income from consultancy services	301
Sales of agreement services	Income from agreement services	305
Sales of services for invoices to third parties	Income from services for invoices to third parties	53
Sales of invoices to third parties, other	Income from invoices to third parties, other	49
Sale of licences	Income from licences	11
Sales of hardware	Income from hardware	9
Sales per employee, TSEK	Income/number of employees on average	$(728.5/424)*1,000=1,718$
Financial position	Provides a good overview of total liquidity and solvency	
Equity/assets ratio, %	Total equity/total equity and liabilities	$341.0/515,6*100=66$
Unutilised credit lines, MSEK	Available but unutilised overdraft facilities	23
Total liquidity, MSEK	Cash and cash equivalents plus unutilised credit lines	$200+23=223$
Employees	Provides a summary of changes in staff	
Average during the period, quantity	Number of employees on average	424
Number at the end of the period	Number of employees	422
Number of structural dismissals during the period	Number of structural dismissals	13

NOTE 25 Capital

The Group's objective with regard to the capital structure is to secure the Group's ability to continue operating, so that it can continue to generate returns for shareholders, provide benefits for other stakeholders, and to maintain an optimal capital structure to keep the cost of capital down. To maintain or adjust the capital structure, the Group may change the dividend paid to shareholders, repay capital to shareholders, issue new shares or sell assets to reduce debt. The Group monitors capital on the basis of the debt ratio, which is calculated as net debt divided by total capital. Net debt is calculated as total borrowings (including the items Short-term borrowing and Long-term borrowing) less cash and cash equivalents. Total capital is calculated as Total equity in the consolidated balance sheet plus net debt. The Group's capital structure is assessed as meeting its targets.

NOTE 26 Right-of-use assets and lease liabilities

RIGHT-OF-USE ASSETS TSEK	GROUP	
	2020	2019
Right-of-use assets, rental of premises and vehicles	25,294	38,888
Total	25,294	38,888

LEASE LIABILITIES TSEK	GROUP	
	2020	2019
Current	20,781	18,602
Non-current	2,608	20,286
Total	23,389	38,888

The following amounts related to leases are recognised in the profit and loss account:

DEPRECIATION OF RIGHTS-OF-USE TSEK	GROUP	
	2020	2019
Depreciation, Rights-of-use, rental of premises and vehicles	-19,920	-18,841
Total	-19,920	-18,841

INTEREST EXPENSES LEASING, INCLUDING IN FINANCIAL EXPENSES TSEK	GROUP	
	2020	2019
Interest expenses, leasing rights-of-use	-1,100	-1,473
Total	-1,100	-1,473

The total cash flow for leases in 2020 was TSEK 21,020 (20,314) of which amortisation, TSEK 19,920 (18,841) and interest TSEK 1,100 (1,473), where the amount TSEK 21,020 (20,314) reduced the cost row for other external expenses in the profit and loss account.

The Group primarily leases offices and vehicles. Rental contracts for office premises are normally 3–6 years with a renewal option. For vehicles the term of the lease is normally 3 years.

From 1 January 2019 leases are recognised as a right-of-use asset and a corresponding liability. Payments associated with short-term leases for office leases and vehicles and all leases of low-value assets are recognised on a straight-line basis as an expense in the profit and loss account. Short-term leases are leases with a lease term of 12 months or less. Low-value assets comprise IT-equipment and office equipment.

The table below outlines the duration of the lease liabilities.

	GROUP	
	2020	2019
Due for payment within one year	20,781	18,602
Due for payment in more than a year, but within five years	2,608	20,286
Due for payment in more than five years	-	-

The undersigned hereby certify that the consolidated financial statements and annual report have been prepared in accordance with International Financial Reporting Standards (IFRS) as adopted by the EU, and in accordance with generally accepted auditing standards, and give a true and fair view of the development of the Group's and company's operations, financial position and results, and describe the significant risks and uncertainty factors facing the companies within the Group.

Stockholm, 19 March 2021

Per Adolfsson
Chief Executive Officer

Stig Martín
Board member

Petter Stillström
Chairman of the Board

Britten Wennman
Board member

Victoria Bohlin
Board member

Susanna Marcus
Board member

Cecilia Nilsson
Employee representative

Tomas Högström
Employee representative

Our audit report is hereby submitted on 31 March 2021
PricewaterhouseCoopers AB

Nicklas Kullberg
Authorised public accountant

Auditor's Report

To the Annual General Meeting of Softronic AB (publ), CIN 556249-0192.

Report on the annual report and consolidated financial statements

Our opinion

We have conducted an audit of the annual accounts and consolidated accounts of Softronic AB (publ) for the year 2020. The annual accounts and consolidated accounts of the company are included on pages 1–20 in this document.

In our opinion, the annual accounts have been prepared in accordance with the Swedish Annual Accounts Act and provide in all material respects a true and fair picture of the Parent Company's financial position as of 31 December 2020, and of its financial results and cash flow for the year in accordance with the Swedish Annual Accounts Act. The consolidated accounts have been prepared in accordance with the Swedish Annual Accounts Act and provide in all material respects a true and fair picture of the Group's financial position as of 31 December 2020, and of its financial results and cash flow for the year in accordance with the International Financial Reporting Standards (IFRS) as adopted by the EU and the Swedish Annual Accounts Act. The Director's Report has been prepared in accordance with the other sections contained in the annual report and consolidated financial statements.

We therefore recommend to the General Meeting that the profit and loss statement, the consolidated statement of comprehensive income and the balance sheet be adopted for both the Parent Company and the Group.

Our opinions in this report on the annual accounts and consolidated accounts are consistent with the content of the additional report that has been submitted to the Board of Directors of the Parent Company and Group in accordance with the Audit Regulation (537/2014) Article 11.

Basis for opinions

We conducted our audit in accordance with International Standards on Auditing (ISA) and generally accepted auditing standards in Sweden. Our responsibilities under those standards are further described in the Auditor's Responsibilities section. We are independent of the parent company and the Group in accordance with professional ethics for accountants in Sweden and have otherwise fulfilled our ethical responsibilities in accordance with these requirements. This includes that, based on the best of our knowledge and belief, no prohibited services referred to in the Audit Regulation (537/2014) Article 5.1 have been provided to the audited company or, where applicable, its Parent Company or its controlled companies within the EU.

We believe that the audit evidence we have received is sufficient and suitable as a basis for our opinion.

Our audit approach

Audit scope and approach

We designed our audit by determining materiality and assessing the risks of material misstatement in the financial statements. In particular, we considered the areas where the Chief Executive Officer and the Board made subjective judgements; for example, in respect of significant accounting estimates that involved making assumptions and considering future events that are inherently uncertain. As in all of our audits, we also addressed the risk of the Board and Chief Executive Officer overriding internal controls, including, inter alia, consideration of whether there is evidence of

bias that represented a risk of material misstatement due to fraud. We tailored the scope of our audit in order to perform sufficient work to enable us to provide an opinion on the financial statements as a whole, taking into account the structure of the Group, the accounting processes and controls, and the industry in which the Group operates.

Materiality

The scope of our audit was influenced by our application of materiality. An audit is designed to obtain reasonable assurance as to whether the financial statements are free from material misstatement. Misstatements may arise due to fraud or error. They are considered material if individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements. Based on our professional judgement, we determined certain quantitative thresholds for materiality, including the materiality for the financial statements as a whole. These, together with qualitative considerations, helped us to determine the scope of our audit and the nature, timing and extent of our audit procedures, and to evaluate the effect of misstatements, both individually and in aggregate on the financial statements as a whole.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the annual accounts and consolidated accounts for the period in question. These matters were addressed in the context of our audit of, and in forming our opinion thereon, the annual accounts and consolidated accounts as a whole, but we do not provide a separate opinion on these matters.

Key audit matter

Revenue recognition

The consolidated income for 2020 amounts to MSEK 728.5 and is the Group's largest profit item. Consolidated income comprises primarily consultancy services, which are carried out on a cost plus basis and in accordance with fixed-price agreements.

Income for projects on a cost plus basis is recognised as the consultancy hours are supplied to the customer in accordance with customer agreements. During the invoicing process, an assessment is made to ensure that income and costs are recognized in the correct period, and an assessment is also made as to whether there have been any unforeseen costs or any additional hours in the projects.

Income for ongoing fixed-price projects is recognised in line with the principles of successive income recognition, where the degree of completion is calculated based on the number of hours worked at the closing date, compared with the expected total number of hours in the customer assignment. Changes to the assessment of the total number of hours for the assignment can have a material impact on recognised income and costs.

In view of the above, revenue recognition contains an element of subjective assessment, which affects the reporting of income and costs in the Group, see page 9 and Note 16 for the company's description of revenue.

How our audit addressed this key audit matter

The most important audit steps are summarised below:

Charted and evaluated the company's procedures for reporting and monitoring projects, including how company management identifies and assesses projects where there is a risk of a loss.

Customer agreements have been checked at random against the company's reporting. We have also checked that invoicing is being carried out in accordance with the agreements.

We have verified that income is recognised in the correct period and at the correct amount, by examining accrued income and accounts receivable at the end of the financial year.

We have audited a selection of customer invoices and payments received.

Valuation of goodwill

The Group has significant intangible assets as a result of its acquisitions. The value of intangible assets is recognised in the consolidated balance sheet as MSEK 110. This consists of MSEK 109 goodwill. In accordance with IAS 36, the Group tests on an annual basis as a minimum whether there is a need for the impairment of recognised goodwill. This testing is done by calculating the recoverable amount of the business and comparing it to the carrying value of the business. The recoverable amount is determined by company management by calculating the company's ability to generate cash flow in the future. In the audit we have focused on the valuation of goodwill as this item contains the management's estimate of the future earning ability of the business and an assessment of the discount rate. Changes to these assessments can have a material impact on the carrying amount.

There is a more detailed description of the company's impairment testing in Note 7 and the Use of estimates section on page 8.

How our audit addressed this key audit matter

The most important audit steps are summarised below:

Evaluated Softronic's process for testing goodwill for impairment. With assistance from PwC's internal valuation specialists, examined the accuracy of the calculation model and evaluated the accuracy of the utilised discount rate.

Evaluated the accuracy of assumptions that have been made and conducted sensitivity analyses for modified assumptions.

Evaluated the forecasting ability of management by comparing previous forecasts with actual outcomes.

We have examined whether the disclosure requirements in the annual accounts observe IAS 36.

Information other than disclosed in the annual report and consolidated accounts

This other information comprises the 2020 Annual Report, but does not comprise the annual accounts and our audit report with respect to this. Other information also includes the remuneration report, which we expect to receive after the date of this auditor's report. The Board of Directors and Chief Executive Officer are responsible for this other information.

Our statement of opinion regarding the annual accounts and the consolidated accounts does not include this information and we state no opinion in assurance of this other information.

As part of our audit of the annual accounts and consolidated accounts, it is our responsibility to read the information identified above and to consider whether this information is materially incompatible with the annual accounts and consolidated accounts. During this review, we also take into account the knowledge we have otherwise acquired during the audit and make a judgement as

to whether the information otherwise contains material misstatements. If, on the basis of the work performed regarding this information, we conclude that the other information contains any material misstatement, we are under a duty to report it. We have nothing to report in this respect.

Responsibility of the Board of Directors and Chief Executive Officer

The Board of Directors and the Chief Executive Officer are responsible for the preparation of the annual accounts and consolidated accounts and for ensuring that they give a fair presentation in accordance with the Swedish Annual Accounts Act and, concerning the consolidated accounts, in accordance with IFRS as adopted by the EU, and the Swedish Annual Accounts Act. The Board of Directors and the Chief Executive Officer are also responsible for such internal control as they determine is necessary to enable the preparation of annual accounts and consolidated accounts that are free from material misstatement, whether due to fraud or error. In preparing the annual accounts and consolidated accounts, the Board of Directors and the Chief Executive Officer are responsible for the assessment of the company's and the Group's ability to continue as a going concern. They disclose, as applicable, matters related to going concern and using the going concern basis of accounting. However, the going concern basis of accounting is not applied if the Board of Directors and the Chief Executive Officer intend to liquidate the company, to cease operations, or have no realistic alternative but to do so.

Auditor's responsibility

Our objectives are to obtain reasonable assurance about whether the annual accounts and consolidated accounts as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinions. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs and generally accepted auditing standards in Sweden will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these annual accounts and consolidated accounts.

A further description of our responsibility for the audit of the annual accounts and the consolidated accounts is available on the Swedish Inspectorate of Auditors' website: www.revisorsinspektionen.se/revisornsansvar. This description is part of the auditor's report.

Report on other legal and regulatory requirements

Our opinion

In addition to our audit of the annual accounts and consolidated accounts, we have also audited the administration of the Board of Directors and the Chief Executive Officer of Softronic AB (publ) for 2020 and the proposed appropriations of the company's profit or loss.

We recommend that the General Meeting distribute the profit in accordance with the proposal in the Directors' Report and grant the members of the Board of Directors and the Chief Executive Officer discharge from liability for the financial year.

Basis for opinions

We have conducted our audit in accordance with generally accepted accounting standards in Sweden. Our responsibilities under those standards are further described in the Auditor's Responsibilities section. We are independent of the parent company and the Group in accordance with professional ethics for accountants in Sweden and have otherwise fulfilled our ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have received is sufficient and suitable as a basis for our opinion.

Responsibility of the Board of Directors and Chief Executive Officer

The Board of Directors is responsible for the proposal for appropriations of the company's profit or loss. At the proposal of a dividend, this includes an assessment of whether the dividend is justifiable considering the requirements which the company's and the Group's type of operations, size and risks place on the size of the Parent Company's and the Group's equity, consolidation requirements, liquidity and position in general.

The Board of Directors is responsible for the company's organisation and the administration of the company's affairs. This includes among other things continuous assessment of the company's and the Group's financial situation and ensuring that the company's organisation is designed so that the accounting, management of assets and the company's financial affairs otherwise are controlled in a reassuring manner. The Chief Executive Officer shall manage the ongoing administration according to the Board of Directors' guidelines and instructions and among other matters take measures that are necessary to fulfil the company's accounting in accordance with law and handle the management of assets in a reassuring manner.

Auditor's responsibility

Our objective concerning the audit of the administration, and thereby our opinion about discharge from liability, is to obtain audit evidence to assess with a reasonable degree of assurance whether any member of the Board of Directors or the Chief Executive Officer in any material respect:

- has undertaken any action or been guilty of any omission which can give rise to liability to the company.
- in any other way has acted in contravention of the Swedish Companies Act, the Swedish Annual Accounts Act or the Articles of Association.

Our objective concerning the audit of the proposed appropriations of the company's profit or loss, and thereby our opinion about this, is to assess with reasonable degree of assurance whether the proposal is in accordance with the Companies Act.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with generally accepted auditing standards in Sweden will always detect actions or omissions that can give rise to liability to the company, or that the proposed appropriations of the company's profit or loss are not in accordance with the Companies Act.

A further description of our responsibility for the audit of the administration is available on the Swedish Inspectorate of Auditors' website: www.revisorsinspektionen.se/revisornsansvar. This description is part of the auditor's report.

PricewaterhouseCoopers AB was appointed as the auditor for Softronic AB (publ) at the General Meeting on 13 May 2020 and has been the company's auditor since 10 May 2017.

Stockholm, 19 March 2021

PricewaterhouseCoopers AB

Nicklas Kullberg
Authorised public accountant

CORPORATE GOVERNANCE REPORT FOR SOFTRONIC AB, CORPORATE IDENTITY NUMBER 556249-0192, FOR THE 2020 FINANCIAL YEAR
Softronic AB ('Softronic') is a Swedish public limited company, listed on NASDAQ Stockholm. Softronic follows the Swedish Companies Act, the guidelines for issuers on NASDAQ Stockholm, other applicable laws and regulations, plus the Swedish Code of Corporate Governance ('the Code'). The Articles of Association also form the basis for the company's management. The content of the Articles of Association is regulated by the Swedish Companies Act and is adopted at the Annual General Meeting. Softronic's Articles of Association are available on the company website, www.softronic.se.

General meeting of shareholders

The general meeting of shareholders is the company's highest decision-making entity. This meeting is where Softronic shareholders make decisions on key issues, such as adopting the profit and loss statements and balance sheets, the distribution of dividends to shareholders, the composition of the Board, discharging the Board of Directors and Chief Executive Officer from liability, changes to the Articles of Association, the election of auditors and the principles for remuneration to the management team. The general meeting of shareholders shall be prepared and implemented in such a way so as to create conditions for the shareholders to exercise their rights in an active and informed manner.

Shareholders entered in the shareholders' register on the record date and who register their participation in the meeting have the right to be present at and vote in the meeting, either personally or via an authorised representative. Each shareholder has the right to have a matter dealt with at the Annual General Meeting. Information on the time and location for the meeting is published on the Softronic website.

As of 31 December 2020, there were 3,370,000 A shares and each share corresponds to 10 votes. There were 49,262,803 B shares and each share corresponds to 1 vote.

The Softronic website details the meeting's authorisation for the Board to make decisions on the acquisition of own shares or the issue of new shares. The 2020 Annual General Meeting renewed the Board's authorisation to decide on the acquisition of up to 10% of the company's shares, plus its authorisation to decide on the issue of new shares equivalent to 10% of the share capital.

The Board and the work of the Board

Five Board members were re-elected at the Annual General Meeting in May 2020. The Board of Directors comprises Petter Stillström (Chairman), Stig Martín, Britten Wennman, Victoria Bohlin and Susanna Marcus. The Board of Directors also has two employee representatives nominated by the personnel, Cecilia Nilsson and Tomas Högström. For more information about the Board Members, visit the website: www.softronic.se.

The company has a nomination committee that consists of four people. The Nomination Committee should serve as a channel through which individual shareholders can communicate their proposals for the composition of the Board and ensure that these proposals are taken into consideration well in advance of the Annual General Meeting.

The company also has a Remuneration Committee, consisting of Petter Stillström and Victoria Bohlin. The Remuneration Committee held one meeting at which both members were present. According to the decision at the latest Annual General Meeting, similar to the Board's proposal for the next meeting, the guidelines for remuneration to senior executives are that all remuneration must be competitive and allow qualified senior executives to be recruited and retained. The work of the Board of Directors also requires the involvement of the CEO, CFO and the COO, and in certain cases, Business Area Managers. Eight Board meetings were held in 2020 and all members participated in all of the meetings except for Anders Eriksson. Over the year, the Board has discussed strategic issues with regard to the organisation and business acquisitions. The rules of procedure for the Board, together with instructions for the division of work between the Board and the Chief Executive Officer, are established in advance by the Board for one year at a time, starting and ending with the Annual General Meeting.

The Board has not created a formal audit committee. Instead, the entire Board carried out the audit committee's tasks in that one meeting was held during the year at which all Board members were present. It is the Board's opinion that the Board, in its entirety, best possesses the experience and expertise within auditing, financing and internal checking that may be necessary to complete audit committee assignments. Information on Board members, the composition of the Remuneration Committee and the required information on the Chief Executive Officer's qualifications, work experience, significant roles outside of the company, shareholding and independence are available on the Softronic website. The work of the Board is evaluated once a year using a questionnaire and a discussion. Decisions on appointing or expelling a Board member, together with any changes to the Articles of Association are detailed in the Articles of Association available on the company website.

All members of the Board of Directors elected at the Annual General Meeting are independent in relation to the company and its management. Petter Stillström (through indirect ownership, Traction) and Stig Martín are not independent in relation to major shareholders.

Chief Executive Officer

The Chief Executive Officer is responsible for the ongoing management and control of the Group's operations. This includes implementation of the Group's overall strategy, business governance, controls and compilation of the financial reporting, allocation of financial resources and responsibility for financing and risk management. The rules of procedure for the Board regulate the division of work between the Board and the Chief Executive Officer.

Remuneration

The guidelines for remuneration to senior executives include the application of market employment conditions for the management team. In addition to a fixed salary, senior executives also receive performance-based variable pay. An evaluation of this remuneration policy including variable pay, remuneration structures and remuneration levels was carried out by the Board and the Remuneration Committee during the year and the determination was made that they are competitive. The Group does not have any outstanding share-based incentive programmes for senior executives or other employees. For more information, see Note 3 of the annual accounts.

Nomination Committee

The company's Nomination Committee comprises the following members: Petter Stillström, Traction, Chairman of the Nomination Committee; Andreas Eriksson, represents Anders Eriksson and related parties; Joachim Spetz, Swedbank Robur Fonder AB; Stig Martín, Board Member, own holdings. Petter Stillström is the Chairman of the Nomination Committee. The company deviates from 2.4 in the code as Petter Stillström is the Chairman of the Nomination Committee and a Board member. This is because he is considered to be the most suitable person for both positions.

Internal control and governance processes

Governance within Softronic is based on the vision, strategy and objectives within the Group that are used when preparing business plans, budgets and forecasts. Financial and personnel functions are coordinated within the Group staff, where the responsibility for internal control is managed. Business and administrative processes are followed up on a continuous basis, with results being followed up via financial internal reporting and analysis, to ensure ongoing governance and good internal control. Softronic's governance and internal control system is well designed. Given this, and noting the size of the company, the Board has chosen not to conduct a separate internal audit. The Board's responsibility with regard to internal control is laid down in the Swedish Companies Act and presented in the financial statements. The audit complies with applicable laws and regulations for Nasdaq-listed companies.

Shareholders on 31 December 2020			Share in capital	
	A shares	B shares	%	Votes %
Anders Eriksson & family & companies	1,875,400	9,318,160	21.3%	33.8%
Traction	589,000	11,000,000	22.0%	20.4%
Stig Martín & companies	891,600	3,345,600	8.1%	14.8%
Swedbank Robur Fonder	-	4,000,000	7.6%	4.8%
Avanza Pension (insurance company)	-	1,487,018	2.8%	1.8%
Daniel Hägerlöf	-	1,063,475	2.0%	1.3%
Rambas AB	-	840,900	1.6%	1.0%
Nordnet Pensionsförsäkring AB	-	650,968	1.2%	0.8%
Mats Olof Ekberg	8,000	400,000	0.8%	0.6%
Commerzbank AG	-	427,400	0.8%	0.5%
Other shareholders	6,000	16,729,282	31.8%	20.2%
Total number of shares	3,370,000	49,262,803		
Total percentage capital/votes			100.0%	100.0%

Stockholm, 19 March 2021

Stig Martín

Board member

Petter Stillström

Chairman of the Board

Britten Wennman

Board member

Victoria Bohlin

Board member

Susanna Marcus

Board member

Cecilia Nilsson

Employee representative

Tomas Högström

Employee representative

AUDITOR'S STATEMENT REGARDING THE CORPORATE GOVERNANCE REPORT

To the General Meeting of Softronic AB (publ), CIN 556249-0192

Assignments and division of work

The Board of Directors is responsible for the Corporate Governance Report for 2020 on pages 24–25 and also for ensuring that this report has been prepared in accordance with the Swedish Annual Accounts Act.

Audit scope and approach

Our examination has been conducted in accordance with FAR's auditing standard RevU 16 The auditor's examination of the corporate governance statement. This means that our examination of the corporate governance statement is different and substantially less in scope than an audit conducted in accordance with International Standards on Auditing and generally accepted auditing standards in Sweden. We believe that the examination has provided us with sufficient basis for our opinions.

Our opinion

A corporate governance statement has been prepared. Disclosures in accordance with Chapter 6 Section 6 the second paragraph points 2–6 of the Annual Accounts Act and Chapter 7 Section 31 the second paragraph of the same law are consistent with the annual accounts and consolidated accounts, and conform to the Swedish Annual Accounts Act.

Stockholm, 19 March 2021

PricewaterhouseCoopers AB

Nicklas Kullberg

Authorised public accountant

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